MHSIP CONSUMER SURVEYS SCORING PROTOCOL

NRI Workshop on Consumer Surveys
Arlington, Virginia
June 19-20, 2008

MHSIP SURVEY SCORING PROTOCOL

Modifying the MHSIP Surveys

It is recommended that the surveys be used as presented (official wording, official order) for 2 reasons:

- Modifying these items may have an impact on the psychometric properties of the surveys
- Benchmarking

ADULT MHSIP SURVEY SCORING PROTOCOL

Response Scale: 1-5, Not Applicable

1 = Strongly Disagree

5 = Strongly Agree

1. Use actual scores associated with ratings
2. Recode “Not Applicable” ratings as missing
3. Exclude respondents with one-third or more missing items in the domain
4. Calculate the mean score (average) for each respondent
5. Calculate the percent of scores less than 2.5

MHSIP YOUTH SURVEY SCORING PROTOCOL

Response Scale: 1-5, Not Applicable

1 = Strongly Disagree

5 = Strongly Agree

1. Use actual scores associated with ratings
2. Recode “Not Applicable” ratings as missing
3. Exclude respondents with one-third or more missing items in the domain
4. Calculate the mean score (average) for each respondent
5. Calculate the percent of scores greater than 3.5

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Reporting Response Rates

Indicator: $\frac{\text{Percent of Positive Responses}}{\text{Total Number of Responses}}$

Response rates should be reported for each domain
Including Social Connectedness and Functioning

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Recommendation:

Partition data by demographic, clinical and other variables where possible

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Reporting National Outcome Measures

Uniform Reporting System (URS) Tables

Tables 9C, 11, 19A, 19B